

Good day, It has taken me some time to write this messages which is long overdue as I needed some time to heal and grieve the loss of both my Father and Brother. I particularly want to thank your team for a great service and help during this difficult time.

I really felt that they are a part of the family as they were always available to assist beyond their call of duty. Their patience during my dealings with me was out of this world, I was somehow a difficult client in terms of the negotiations and being a perfectionist I was overly demanding that the service is of the highest standard and the team did not have a problem and indulged me and make sure that they could assist.

Dineo in particular has been very good from the first funeral and as result of the good service there was no question in my mind that the second funeral will be handled by Everest despite having a cover with other undertakers which would have costed a bit cheaper as opposed to being a cash client and we did not have a policy with Everest but it was worth every rand that we paid and I am not looking back.

The guys who were sent for collection of the body were brilliant and come prepared with all the documents, stamps and forms that were needed to make the process easy and bearable for the family especially during this difficult time. Once again, I could write over and over again and I would like to express my gratitude.

Regards, Itumeleng